REPUBLIC OF ARMENIA MINISTRY OF LABOR AND SOCIAL AFFAIRS SOCIAL PROTECTION ADMINISTRATION II PROJECT LOAN N 5398-AM

ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN

RENOVATION OF PREMISES FOR IJEVAN COMPLEX SOCIAL SERVICES TERRITORIAL CENTER

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PART A: GENERAL PROJECT AND SITE INFORMATION

INSTITUTIONAL & AD	MINISTRATIVE						
Country	Republic of Armenia						
Project title	Social Protection Administr Complex Social Services Te	5		vation of Premises for Ijevan ush Marz			
Scope of site-specific activity	Construction activities to be performed at Ijevan CSSTC include: dismantling and constructi of the third floor (attic) steel frame structures; demolition works (clearing interior of damag finishing); arrangement of internal engineering networks (power, gas, water and sewage) a connections to the municipal utility systems; installing internal and external doors a windows; construction of new partition walls; finishing of internal walls and ceilings; mounti of internal infrastructure; and partial improvement of yard area. Premises having an area of 972.9 sq. m in the existing building (the first floor and the this floor-partially built attic) have been allocated for the establishment of the CSSTC.						
Institutional arrangements (WB)	Task Team Leade Ivan Drabek, Marina Petrovic		Safeguards Specialists: Hmayak Avagyan, Environment Vera Dugandzic, Social				
Implementation arrangements (RoA)	ntation Implementing entity: Works super ments (RoA) Ministry of Labor and MLSA Social Affairs (MLSA) Tovmas Tade Environn Nvard Mkrt		supervisor: MLSA: Tadevosyan, ironment Mkrtchyan, Social	Works contractor: "Tiv 1 Shinvarchutyun" OJSC			
SITE DESCRIPTION	•						
Name of institution whose premises are to be rehabilitated Address and site location of institution whose premises are	Ijevan CSSTC in Tavush ma Ankakhutyun str. 1/46, Ijeva		y, Tavush Marz, Re	public of Armenia			
to be rehabilitated	The land is surred by liquer						
Who uses the land (formal/informal)?	basis of the Decision N125 perpetual right of free use The first floor of the mention located on the second floor the renovation works will n economic displacement (loss or means of livelihood).	the real estate over Real Estate of the Head co of the real est oned building of the building of the building ot entail any pass of assets or	te N 11-0015, issue of the Community, tate dated 26.03.2 is used as an entro- ng, and the third fl physical displacement access to assets the	ed 29.03.2018 provided on the dated 22.03.2018, Contract on 018 (Appendix 2). ance leading up to the Gallery, oor (attic) is not used at all. Thus, ent (relocation or loss of shelter) or nat leads to loss of income sources			
Description of physical and natural environment around the site	nearby. The road leading to the construction works. The external electricity, nat currently in place and will r infrastructures, electricity v State property and cannot	o the Center i rural gas, wate remain uncha vires and wat be used for p	s asphalted, there er supply and sewa nged; and the inte er pipes, will be fu rivate reasons or p	lly replaced. The premises are			

The renovation works will not hinder the activity of the gallery located on the second floor of the building as the staticases are separate. The renovation works will take 50 weeks from the start of works. Locations and distance for matching of wholesele trade centers. sourcing, especially aggregates, water stores? Inter required for construction works is available inside the building, supplied by "Voolia Jµr" CJSC. The release ary aggregates and other construction waterials are available from nearby vendors of the should be accessing the should be accessing to the construction works is available inside the building, supplied by "Voolia Jµr" CJSC. The release of the construction works is available inside the building materials and construction wase, if necessary. ITGISI ATION National & local logislation & porting activity The following Armenian legislation defines a legal framework applicable to project activities: - Law on Atmospheric Air Protection of Rok (1994). The propose of Law on Atmospheric Air Protection of Rok of 1994). The argument of the chemical, physical, biological and other impacts on air quality and regulation of public relation, as well as the principle of silling shandarks of emission limits on atmospheric air pollutants and on pormy storage of was to minimize dust and other emissions to the air. According to this law, the waste generated during renovation of the building should be necycled as appropriate or disposed of adsets forces for scoportial of waste on nutural resources, human life and health. The law defines types of activities which ar		public transportation.
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for nature protection and nature utilization payments.		The Construction Company that implements activities specified in this law is responsible
- RoA Law on Urban Development (1998).		
The law defines types of activities which are subject to construction permitting.		

	According to this law, rehabilitation of the existing building allocated for Gyumri CSSTC require obtaining of the construction permit.
PUBLIC CONSULTATI	ON
When / where the public consultation process will take /took place	Draft ESMP was disclosed through the web page of MLSA (<u>www.mlsa.am</u>) in Armenian and English languages upon clearance by the World Bank. Public consultation on the draft ESMP was held on October 11 2019 in Ijevan community. All stakeholders were given the opportunity to attend the meeting, ask questions and receive requested information.
	Brief information on the planned works and contact information of contractor for addressing questions and grievance will be placed at the work site and/or in its immediate surroundings.
ATTACHMENTS	
Attachment 2: Building Attachment 3: Conclus	on on the technical condition of the building of public consultation meeting and announcement-invitation isposal permission

PART B: SAFEGUARDS INFORMATION

ENVIRONMENT	AL /SOCIAL SCREENING		
	Activity/Issue	Status	Triggered Actions
	A. Building rehabilitation	[✔] Yes [] No	If "Yes", see Section A below
	B. New construction	[]Yes [✔]No	If "Yes", see Section A below
Will the site	C. Individual wastewater treatment system	[]Yes [/]No	If "Yes", see Section B below
activity include/involve	D. Historic building(s) and districts	[]Yes [✓]No	If "Yes", see Section C below
any of the following?	E. Acquisition of land ¹	[]Yes [/]No	If "Yes", see Section D below
	F. Hazardous or toxic materials ²	[]Yes [/]No	If "Yes", see Section E below
	G. Impacts on forests and/or protected areas	[]Yes [1]No	If "Yes", see Section F below
	H. Handling / management of medical waste	[]Yes [1]No	If "Yes", see Section G below
	I. Traffic and Pedestrian Safety	[✔] Yes [] No	If "Yes", see Section H below

¹ Land acquisitions includes displacement of people, change of livelihood encroachment on private property this is to land that is purchased/transferred and affects people who are living and/or squatters and/or operate a business (kiosks) on land that is being acquired. ² Toxic / hazardous material includes but is not limited to asbestos, toxic paints, noxious solvents, removal of lead paint,

etc.

PART C: MITIGATION MEASURES

ACTIVITY	PARAMETER	MITIGATION MEASURES CHECKLIST
General Conditions	Notification and Worker Safety	 (a) The local construction and environment inspectorates and communities have been notified of upcoming activities (b) The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works) (c) All legally required permits have been acquired for construction and/or rehabilitation (d) The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighboring residents and environment. (e) Workers' PPE will comply with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots) (f) Appropriate signposting of the sites will inform workers of key rules and regulations to follow.
A. General Rehabilitation and /or Construction Activities	Air Quality Noise	 (a) Demolition debris shall be kept in controlled area and sprayed with water mist to reduce debris dust (b) During pneumatic drilling/wall destruction, dust shall be suppressed by water spraying and/or installing dust screen enclosures at site (c) The surrounding environment (sidewalks, roads) shall be kept free of debris to minimize dust (d) There will be no open burning of construction / waste material at the site (e) There will be no excessive idling of construction vehicles at sites (a) Construction noise will be limited to restricted times agreed to in the permit. The civil works will cause some noise mostly in defined working hours, however the Contractor shall maximally reduce inconvenience caused to the nearby residents (b) During operations the engine covers of generators, air compressors and other powered mechanical equipment shall be closed, and equipment placed as far away
	Water Quality Waste management	 from residential areas as possible (a) The site will establish appropriate erosion and sediment control measures such as e.g. hay bales and / or silt fences to prevent sediment from moving off site and causing excessive turbidity in nearby streams and rivers. (a) Waste collection and disposal pathways and sites will be identified for all major waste types expected from demolition and construction activities. (b) Mineral construction and demolition wastes will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers. (c) Construction waste will be collected and disposed properly by licensed collectors (d) The records of waste disposal will be maintained as proof for proper management as designed. (e) Whenever feasible the contractor will reuse and recycle appropriate and viable materials (except asbestos)
H. Traffic and Pedestrian Safety	Direct or indirect hazards to public traffic and pedestrians by construction activities	 In compliance with national regulations the contractor will insure that the construction site is properly secured, and construction related traffic regulated. This includes but is not limited to Signposting, warning signs, barriers and traffic diversions: site will be clearly visible, and the public warned of all potential hazards Traffic management system and staff training, especially for site access and near-site heavy traffic. Provision of safe passages and crossings for pedestrians where construction traffic interferes. Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement Active traffic management by trained and visible staff at the site, if required for safe and convenient passage for the public. Ensuring safe and continuous access to office facilities, shops and residences during renovation activities, if buildings stay open for public.

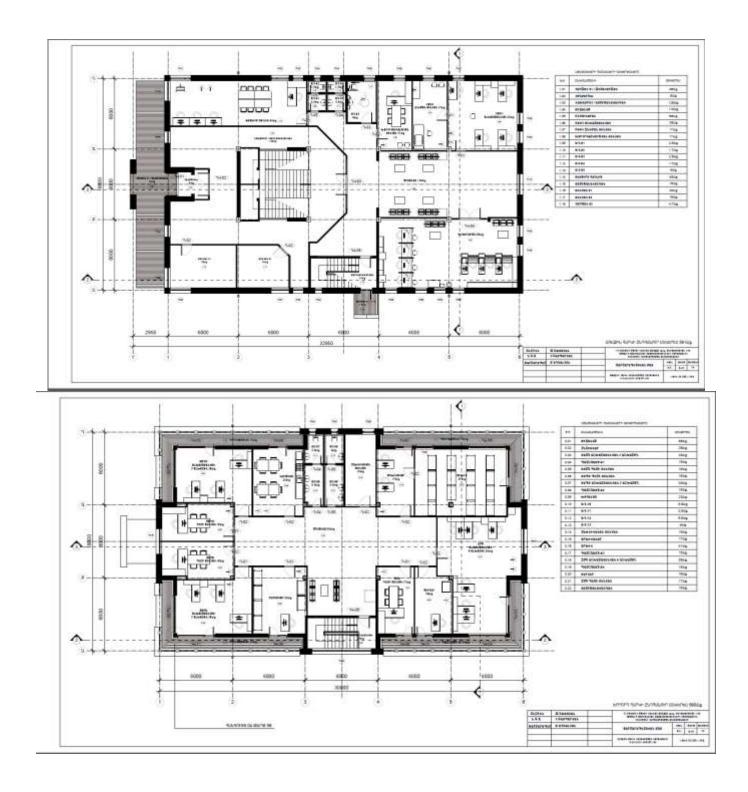
PART D: MONITORING PLAN

Activity	What (Is the parameter to be monitored?)	Where (Is the parameter to be monitored?)	How (Is the parameter to be monitored?)	When (Define the frequency / or continuous?)	Why (Is the parameter being monitored?)	Who (Is responsible for monitoring?)
		CONS	TRUCTION PHASE			
Provision of construction materials	Purchase of construction materials from the registered providers	Provider's office or warehouse	Verification of labels of the materials and/or certificates	During conclusion of supply contracts	Ensure reliability of construction materials and their safety for human health	MLSA Technical Supervision Company
Generation of construction waste	 Temporary storage of construction waste in especially allocated areas; Timely disposal of wastes to the formally designated locations 	Work site Location designated for waste disposal	Inspection	Periodically during reconstruction and upon its completion	 Prevent pollution of territory avoid accidents at construction site due to scattered fragments of construction materials and debris retain esthetic appearance of the reconstruction site and other floors 	MLSA
Transportation of construction materials and waste	 Technical condition of vehicles and machinery; Confinement and protection of truck loads with lining; Respect of the established hours and routes of transportation 	 Construction site Routes of transportation of construction materials and 	Inspection of roads adjacent to the construction object in the direction of the movement route	Selective inspections during work hours	 Limit pollution of soil and air from emissions; Limit nuisance to local communities from noise and vibration; 	MLSA Traffic Police

		wastes			- Minimize traffic disruption.	
3. Maintenance of construction equipment	 Washing of cars and construction equipment outside the construction site or on maximum distance from natural streams; Refueling or lubrication of construction equipment outside the construction site or at the predetermined confined area. 	Construction site	Inspection of activities	Selective inspections during work hours	 Avoid pollution of water and soil with oil products due to operation of equipment; Timely localize and decrease expected damage in case of fire. 	ATDF
Workers' health and safety	 Provision of constructors with working clothes and PPE; Strict compliance with the rules of construction equipment operation and usage of PPE; Presence of fire extinguishing and medical aid kits at work site 	Work site	Inspection	Entire period of works	Reduce probability of traumas and accidents	MLSA Technical Supervision Company
Traffic and road safety	 Presence of traffic regulation and warning signs as needed; Construction site demarcated/fenced, and all construction activities confined to the site; No construction materials and waste piled up or scattered outside the construction site 	Adjacent area to the construction site	Inspection	Entire period of construction works	Prevent the violation of interests of the passengers and/or pedestrians because of the construction works	MLSA Traffic Police
Site reinstatement	Land plot around the reconstructed premises cleared of any residual waste and reinstated	Construction site	inspection	Final stage of works	Ensure complete close- down of the construction site with no residual trash left behind	MLSA Ijevan Municipality

Public information and grievance redress	Information board installed at the work site carrying: - the name of works provider (contractor), works commissioner (MLSA), and works financing Project (SPAP); - contact information / hotline in MLSA for local communities to refer complains on the nuisance caused by construction works	Field office of the contractor and construction site	Inspection of documents	Before and during the construction works	Communicate with the residents or employees as well as other stakeholders of the area adjacent to the construction site and register the complaints	MLSA
		OPE	RATION PHASE			
Operational waste management	 Organized collection of household waste generated during office operation inside CSSTC; Arrangements in place and operational for removal of household waste from CSSTC 	CSSTC space	Inspection of office area	Entire period of office operation	Ensure sanitary safety and favorable conditions for CSSTC staff	CSSTC administration
Maintenance of internal communication systems	Electric wiring and water/sewage pipes maintained in good operation condition	CSSTC space	Inspection of office area	Entire period of office operation	Exclude risks of electric shocks, short circuits, and leakage of pipes	CSSTC administration
Improved space (premises)	Exterior area of the building kept clean and groomed	Premises of the CSSTC	Visual Inspection	Entire period of works implementation	Ensure favorable social impact of the improved premises on the beneficiaries attending the center.	CSSTC administration

Attachment 1. Site plan and photo documentation of premises before repair







Attachment 2 Building Ownership Certificate

	5. ՇԻԱՌԻԹՅՈՒՆԱԵՐԻ ԲԱՈՒՅԱԳՐԵՐԸ 1) Նպատակային նշանակությունը՝ Հատարականան 2) Բևութագրերը ըստ առանձին շինությունների՝						
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(Non-official translation)

Republic of Armenia

Certificate of State Registration of the Rights over

Real Estate

This Certificate confirms the state registration of the rights over real estate in the integrated registry of state registration of rights over real estate on March 29, 2018 by the following details:

1. Entity(s) of registered right

Ministry of Labor and Social Affairs of the Republic of Armenia

2. The place and name of the real estate

Ankakhutyun str. 1/46, Ijevan community, Tavush marz

3. Documents on which the registration is based

Decision N125 of the Head of the Community, dated 22.03.2018, Contract (26/03/2018) on perpetual right of free use of real estate

<u>4. Land characteristics</u>
Cadaster Code
Surface
Target use
Operational use
Type of registered right

5. Building characteristics

1) Target use – public

2) Characteristics of the separate buildings;

N	Cadaster Code	Туре	Surface	Type of registered right
1	11-001-0129-0044- 001	Gallery	972.9 sq. m	free use
2				
3				

Additional Notes and Information

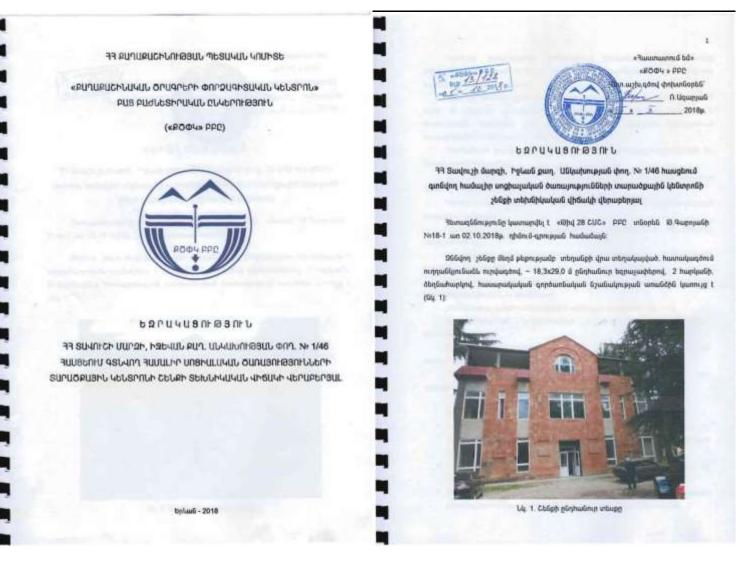
Perpetual right of free use of the real estate has been granted on 26.03.2018 for indefinite time period.

Registering official – Marine Matinyan

Position – Real estate register of Yerevan subdivision of the State Committee of the Real Estate Cadaster adjunct to the RoA Government.

Attachment 3.

Conclusion on the technical condition of the building



եառույցի շինարությունը հիձնականում իրականացվել է 1980-ական բվականների վերջերում և միայն 1999թ դրա շինարարական աշխատանքները հասցվել են ավարտական փուլի։ 2

Կառույցի կոնստրուկտիվ իածակարգը լուծված է երկաթրետոնն լայնական կրող, 3 թղիլքանի շրջանակներով, երկայնական ու լայնական պատերով և միջիարկային ծածկերով։ Ընդ որում ծեղնահարկի կարկասն հիմնականում իրականացված է արդպատե տարբերից։

Սասնաշենքի շրջանակների սյուների և պատերի հիմբերը ժապավենային են. միածույլ երկաբրեսունից

Շրջանակների այուներն ու պարգունակներն ունեն համապատասխանաբար 40x40 ամ և 40x50 ամ լայնական հատվածքի լագինը։

Պատերճ իրականացված են տուֆաքարի է չարվածքով, ցեմենտավագային չաղախի կիրառմամբ:

արաբեսուց եւոնվութերբեր եւոնումները խաղհորոնվուց բը զիտցամ

Միջիարկային ծածկերն իրականացված են հավաքովի երկարբեսունն Ալորանցքավոր սալերով։

Շենքի երկու սանդղավանդակներն լուծված են միաձույլ երկաբբետոնե սանդղաբագուկներով և իարթակներով։

Ձեղնահարկի ծածկն իրագործված է պողարառե տարրերից։ (նկ. 2)։

Տանիքածածկույթն իրականացված է պողպատե պրոֆիլավորված բիբեղներից։

Մասնաչենքի կենտրոնական տեղամասի, առաջին և երկրորդ հարկերում իրագործված են միածույլ երկաբբետոնն դիաֆրագմաներ (նկ. 3)։

Շենքի անկյունային տեղամասերում ծեղնահարկը լուծված է բաց պատչգամբների տեսքով

քննմամբ պարզվեց հետևյալը՝

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- Կառույցի կրող կոնստրուկցիաննրում որևէ ճաբեր, ճկվածքներն կած այլ տիպի դեֆորձացիաներ յկան։ Դրանք գտնվում են լավ տեխճիկական վիճակում
- > Ձեղնահարկի կարկասի պողպատե տարրերը մեծավ մասամբ գտնվում են ժանգապատ վիճակում (նկ. 4).
- Dեղնահարկի բաց պատշգածըների հատակներն իրականացվել են լրացուցիչ բնտոնաշերտով և բարձր են իիմնական հատակի նիշից ~ 12 սմ-ով (նկ. 5)

 Յեղճանարկի կոնստրուկտիվ լուծումը, նստակ ծածկը բացակալությունով, չի ապանովում դրա տարածքի պանանջվող բերձածեկուսացուծը.



եկ։ 2. Մանսարդի ծածկի տեսքը



Ակ. 3. Շենքի դիաֆրագմաների տեսքը



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Նկ. 4. Չեղնահարկի կարկասի ժանգապատ տարրերի տեսքը



Նկ. 5. Ձեղնահարկի բաց պատշգամբների հատակների տեսքը

Ելնելով Խետազենության արդյունքներից՝ կառույցի տեխնիկական վիճակը, ընդիանուր առմածը գնահատվում է լավ, իսկ վնասվածության ծակարդակը ըստ ԴԴՇՆ II-6.02-2006 և հետազենության ծերոցական ցուցուծների չափորոշիչների դապում է առաջին աստիճանի

Կառույցի ինտագա բնականոն չանագործումը ապանովնլու համար անիրաժեշտ է իրականացնել հետկալ տեխնիկական միքոցառուծները՝

- Կատարել ձեղնահարկի կարկասի տարրերի ժանգաշերտի հեռացում, արդպատե խոզանակներով, այնուհետև պատել դրանք հակակոորգիոն նյութով։
- Ապամոնտաժել ծեղնահարկի բաց պատչզածբների հառուսկի լրացուցիչ բեռումաչերտը և իրականացնել նոր հատակ հավասար հիմնական հատակի նիչին։
- > Չեղնահարկում կատարել ընդհանուր նորոգման աշխատանքներ։

Բոլոր նշված շիհարարական աշխատանքները կատարել անհատական մշակված նախագծի համածայն։



P-Unaunppad

Ո.Խազատրյան

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Summary-Excerpt from the

Conclusion on the Technical State of the Complex Social Services Territorial Center Located at Ankakhutyun str. 1/46, Ijevan community, Tavush Marz, Republic of Armenia

The examination was implemented based upon the order (N18-1,dated 02.10.2018) of T. Gapoyan – **Director of "Tiv 28 SHMSH"** OJSC design company.

Visual examination revealed:

Based on the examination of the building the overall technical state is evaluated as good.

- The bearing structures of the building do not have significant defects, fractures or deformations. They are in good technical shape,
- The steel frame elements are mostly in a rusty state (see pic. 4),
- The structural solution of the attic with missing sufficient cover does not ensure the required thermal insulation of the premises.

The following technical measures need to be taken to ensure the further proper functioning of the building:

- Clearing the rusty layer from the steel frame elements in the attic and covering with anticorrosion material,
- Implementing general internal finishing works in the attic,
- General renovation works, replacement of old doors and windows with new ones.
- Replacement of internal utility infrastructure (gas, water, sewage pipelines, electricity, ventilation system).
- Construction of wheelchair ramp.
- Partial yard improvement.

Implement all the mentioned construction works in compliance with the agreed design and acting construction norms in the prescribed manner.

Head of N 13 Lab

signature

R. Khachatryan

Head of Secretariat

sign/seal

I. Asatryan

Attachment 4. Minutes of Public Consultation on draft ESMP

ANNOUNCEMENT-INVITATION

To Open Public Consultation on Environmental and Social Management Plan of Rehabilitation of Premises for Ijevan CSSTC

Open public consultations on Environmental and Social Management Plan of Rehabilitation of Premises for Ijevan Complex Social Services Territorial Center (CSSTC) will be held on October 11, 2019, at 12:00 in the hall of the music school at Ashot Melikbekyan str. 1, Ijevan of Tavush Marz.

"Social Protection Administration II Project" Coordination Unit (SPAP II PCU) of the RoA Ministry of Labor and Social Affairs invites all the stakeholder physical and legal entities to participate in the consultations of this draft Project.

You can send your recommendations and observations through infospap@mlsa.am electronic mail or submit by the following address: Office # 361, Government bld. 3, Republic Square, Yerevan not later than October 10, 2019.

Documents can be accessed on the website of the RoA Ministry of Labor and Social Affairs - <u>http://www.mlsa.am</u> as well as at the following address: Office # 361, Government bld. 3, Republic Square, Yerevan, tel.: 010 54 15 72.

"Social Protection Administration II Project" Coordination Unit (SPAP II PCU) of the RoA Ministry of Labor and Social Affairs.

MINUTES OF THE PUBLIC CONSULTATION MEETING ON

THE REHABILITATION WORKS AND POSSIBLE ENVIRONMENTAL, SOCIAL AND ADMINISTRATIVE PROBLEMS OF IJEVAN COMPLEX SOCIAL SERVICES TERRITORIAL CENTER (CSSTC)

Date 11.10.2019 Meeting duration: 12:00 - 13:30

After the official publication (<u>http://www.mlsa.am</u>, 03.10.2019) of the Armenian and English language announcement regarding the public consultation of the renovation works, as well as the Environmental and Social Management Plan of Ijevan Complex Social Services Territorial Centre (hereinafter CSSTC), a public consultation meeting was held in the hall of the music school at Ashot Melikbekyan str. 1, Ijevan of Tavush Marz with the purpose of raising awareness among the employees of the future CSSTC, their beneficiaries and other stakeholders by the Project Coordination Unit (PCU) of the joint Social Protection Administration II Project (SPAP II) of the RoA Ministry of Labor and Social Affairs and the World Bank. 46 stakeholders (including 34 women) actively

participated in the public consultation meeting.

AGENDA

1. The main changes related to the introduction of the Complex Social Services System in the social services system provided to the RoA population.

Speaker – Vardan Gevorgyan – Social Protection Projects Implementation Specialist of SPAP II,

2. Introduction of possible problems related to the design-cost estimates and rehabilitation works of Ijevan CSSTC, as well as simultaneous implementation of everyday work activity of territorial services.

Speaker – Samvel Harutyunyan – SPAP II Engineer-Consultant

3. Works aimed at the solution of possible environmental problems related to the establishment of Ijevan CSSTC.

Speaker – SPAP II Environmental Specialist/Engineer Tovmas Tadevosyan.

4. Works aimed at the solution of possible unfavorable social impacts related to the establishment of Ijevan CSSTC.

Speaker – SPAP II ME & Social Safeguards Specialist Nvard Mkrtchyan.

5. Questions and answers

Summary of the Public Consultation Meeting:

Vardan Gevorgyan, Social Protection Projects Implementation Specialist for SPAP II, introduced major changes aimed at the introduction of the Integrated Social Services System (ISSS) in the Republic of Armenia and the legal basis for their enactment. He also overviewed institutional changes undertaken upon introduction of ISSS.

Samvel Harutyunyan, Engineer-Consultant for SPAP II, described the scope of physical works to be undertaken for rehabilitation of premises for CSSTC office in Ijevan.

Tovmas Tadevosyan, Environmental Specialist/Engineer for SPAP II, introduced the draft Environmental and Social Management Plan (ESMP). He talked about environmental risks associated with the Project implementation and explained what measures will be taken to mitigate these risks. Particular attention was given to good construction practice to be used for avoiding nuisance of local residents during construction, because the work site is located within a densely populated area. It was noted that SPAP II Coordination Unit (PCU) will use services of the Technical Supervisor to monitor the implementation of all the mitigation measures in compliance with the ESMP. In case of violations, Technical Supervisor will report to the PCU and PCU management will take remedial action.

Nvard Mkrtchyan - Monitoring, Evaluation and Social Specialist of SPAP II, discussed social impacts expected from the operation of CSSTC. She explained the main principles of the provision of social services by CSSTC and the associated procedures. Ms.

Mkrtchyan covered possible social impacts of the rehabilitation works too and informed participants that once construction contractor is mobilized to the site, a board will be posted at this site displaying contact information of the works contractor, the client of works (MLSA), and the PCU. For grievance redress the MLSA hotline telephone number "114" is provided.

Meeting participants were given floor for questions and comments.

- 1. Social Protection Administration II Project Coordinator Vahagn Stepanyan was also present at the public consultation meeting in Ijevan and stressed that the introduction of the integrated social services system is not only the physical integration of the territorial subdivisions of SATA, SSS, SEA and MSEA, that is to say bringing them together under one roof and providing services through one window, it is also raising the level of social services for people in need, beneficiaries and other stakeholder groups by increasing their addressability, access to services, increasing fairness and excluding potential corruption risks, and making the processes more efficient and spending the state budget funds more targeted. Vahagn Stepanyan assured that SPAP II PCU will do all the possible to effectively implement this reform.
- Question Mesrop Mkhitaryan Head of Ijevan Territorial Employment Center (TEC) Will the entrances to the CSSTC and the Gallery operating on the second floor be separate? Answer – Samvel Harutyunyan

No, the general entrance to the building will be the same, just one.

3. Question – Noyemzar Grigoryan – Archive keeper of Ijevan SSS How many rooms will be allocated for the archive, and will all the services have their separate archives?

Answer – Samvel Harutyunyan

There will not be just one archive room where the archives of all the services will be located.

The list of participants and the photos of the meeting are presented below:

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Attachment 5. Waste disposal permission



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Հայաստանի Հանրապետության Տավուշի մարզի Իջնան համայեք, ք.Իջնան, երնակյան 6, Հեռ. (0263)42138, ijevancity@mail.ru

N 1581 05 Նոյեմբեր 2018 թ.

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Իջևան քաղաքի Անկախության փողոցի թիվ1/46 հասցեում գտմվող պատկերասրահի 1-ին և 3-րդ /ձեղնահարկ/ հարկերի օգտագործման նպատակի փոփոխում, որպես << Տավուշի մարզի Իջևան քաղաքի համալիր սոցիալական ծառայությունների տարածքային կենտրոնի, շինության վերակառուցման և վերանորոգման աշխատանքների ժամանակ առաջացած շինարարական աղբը կարելի է տեղափոխել 5 կմ հեռավորության վրա գտնվող աղբավայր։

С 6. 6. Համայնքի ղեկավար Կապո Բաժեփ պեպո Արթույր Արդինյան

Վարդան Ղալումյան

IJEVAN COMMUNITY ADMINISTRATION OF ROA TAVUSH MARZ

Yerevanyan 6, Ijevan, Tavush Marz, RoA Tel.:(0263) 4-21-38 Ijevancity@mail.ru

N1581 November 05, 2018

REFERENCE

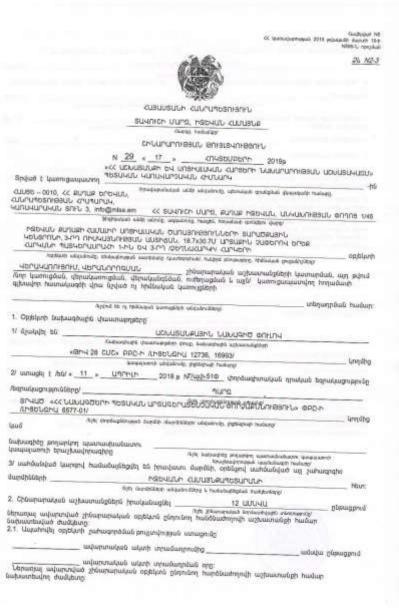
The construction waste, generated during the rehabilitation and renovation works of the 1st and 3rd floors (attic) of the building at Ankakhutyun str. 1/46 to be used as future Complex Social Services Territorial Center of Ijevan Community, will be transported and disposed of at landfills about 5 km away from the construction site.

Head of the Community

signature

Vardan Ghalumyan

Attachment 6. Construction Permit



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