REPUBLIC OF ARMENIA MINISTRY OF LABOR AND SOCIAL AFFAIRS SOCIAL PROTECTION ADMINISTRATION II PROJECT

LOAN N 5398-AM

ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN

REHABILITATION OF PREMISES FOR VAYK UNIFIED SOCIAL SERVICES TERRITORIAL CENTER

AUTHORS:

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ME and Social Safeguards Specialist - N. Mkrtchyan

JUNE 2021

PART A: GENERAL PROJECT AND SITE INFORMATION

INSTITUTIONAL & AD	MINISTRATIVE				
Country	Republic of Armenia				
Project title	Social Protection Administr	ation II Proje	ect (SPAP II)		
	Rehabilitation of Premises	for Vayk Unif	ied Social Services	Territorial Center (USSTC) in Vayk	
0 5 1 10	city of Vayots Dzor marz				
Scope of site-specific activity	The scope of rehabilitation works is following: seismic strengthening of the existing building required by the conclusion of the technical expertise, removing old plaster from the walls, strengthening of door openings, implementation of internal engineering networks, installation of doors and windows, demolition of internal non-bearing partition walls, internal decoration of walls and ceilings, mounting of internal infrastructure (heating, ventilation, and communication networks), rehabilitation of the roof and drainage system, construction of wheelchair ramps, and reconstruction of the staircase. Yard improvement works will include rehabilitation of drainage system, tiling works around the building, asphalting and landscaping. Overall, an area of 455.5 sq. m-the first and second floors of the 2-story building allocated				
	for the establishment of the	e USSTC, will			
Institutional	Task Team Leader	rs:		ifeguards Specialists: ak Avagyan, Environment	
arrangements (WB)	Ivan Drabek,		2	David Jíjelava, Social	
	Natalia Millan, Lucia Solb	es Castro	L	· · ·	
Implementation	Implementing entity:	Works	supervisor:	Works contractor:	
arrangements (RoA)	Ministry of Labor and	MLSA:		(TBD)	
	Social Affairs (MLSA)		Tadevosyan,		
			ironment		
			Mkrtchyan,		
			Social		
SITE DESCRIPTION					
Name of institution whose premises are to be rehabilitated	Vayk Unified Social Service	s Territorial (Center		
Address and site location of institution whose premises are to be rehabilitated	Administrative bld. 16 at St	ahumyan str	., Vayk city, Vayots	Dzor marz, Republic of Armenia	
Who uses the land	The landowner of the prem	ises which ar	e attached to the F	RA MLSA is the Vayk community.	
(formal/informal)?	The landowner of the premises which are attached to the RA MLSA is the Vayk community. The document confirming the real estate acquisition right is the Certificate of State Registration of the Rights over Real Estate N 10-0008, issued 24.07.2019, Sale and Purchase Contract of State Property management Department signed on 19.07.2019 in Yerevan Notary Area (Attachment 2).				
The premises are located in the former Vayk community administration building, and are currently used by the 4 social service providers (State Employment Agency Territorial Cen Medical-Social Expertise Agency Territorial Commission, Social Security Service Territorial Department and Social Assistance Territorial Agency), thus, the renovation works will not entail any physical displacement (relocation or loss of shelter) or economic displacement (I of assets or access to assets that leads to loss of income sources or means of livelihood). T part of the building used by other organizations has a separate exit/entry, and will continue operate during rehabilitation works proposed.					

Description of physical and natural environment around the site	The premises allocated for the USSTC are in the central part of the Vayk community close to the municipality building. There are residential houses, stores and other buildings nearby. The road leading to the center is asphalted. No trees or bushes are hindering the construction works. The external electricity, water supply, sewage disposal and natural gas supply networks of the future USSTC are currently in place and will remain unchanged. The internal communication network (intranet, phone, security system) and infrastructure - electrical wiring and water pipelines will be fully replaced. The civil works will not interfere with the everyday life of nearby residents or public transportation, as well as the activity of the nearby stores and the Culture house. Construction works will take 400 days from the start. There is enough space for parking construction vehicles and machinery on the territory adjacent to the USSTC building and to establish temporary storage for building materials and construction waste, if necessary.
Locations and distance for material sourcing, especially aggregates, water, stones?	The project's Social and Environmental Specialists have visited and pre-screened the site. The necessary aggregates and other construction materials are available from nearby vendors and wholesale trade centers. Water required for construction works is available inside the building and is supplied by "Veolia Jur" CJSC.
LEGISLATION	
National & local legislation & permits that apply to project activity	The following Armenian legislation defines a legal framework applicable to project activities: - RoA Law on Atmospheric Air Protection (1994) The purpose of Law on Atmospheric Air Protection is to define the main principles of the RoA, directed to the provision of purity of atmospheric air and improvement of air quality, prevention and mitigation of the chemical, physical, biological and other impacts on air quality and regulation of public relation, as well as the principle of setting standards of emission limits on atmospheric air pollutants and permissible physical harmful influences. According to this law, the contractor shall undertake repairs activities as well as
	transportation and temporary storage of wastes the way to minimize dust and other emissions to the air.
	- RoA Law on Waste (2004)
	The law provides the legal and economic basis for the collection, transportation, disposal, treatment, re-use of wastes as well as prevention of negative impacts of waste on natural resources, human life and health. The law defines the roles and responsibilities of the state authorized bodies as well as of waste generator organizations in waste management operations.
	According to this law, the waste generated during the renovation of the building should be recycled as appropriate or disposed of in designated locations. According to this law, the contractor shall absorb costs of safe storage, transportation, and disposal of the waste.
	- RoA Law on Environmental Impact Assessment and Expertise (2014)
	The law defines types of activities that are subject to environmental impact assessment and ecological expertise.
	According to this law, proposed works for the arrangement of premises for the Vayk USSTC are not subject to ecological expertise.
	 RoA Land Code (2001) Taking into account the nature protection, economic and social significance of the land, the Land Code defines the basic directions of the State regulatory system concerning land relations, development of various organizational and legal forms of land economy, fertility of

	land, land use efficiency raise, protection and improvement of an environment – favorable for human vitality and health, the legal framework concerning the protection of the rights on land, as well as regulation of resettlement and evacuation problems. <i>Rehabilitation of the premises allocated for Vayk USSTC will not cause resettlement</i> <i>either as defined by this law or as by OP/BP 4.12 of the World Bank.</i>					
	- RoA Law on Urban Development (1998).					
	This law defines the principles of urban development activity in the Republic of Armenia, regulates the relations related to that activity.					
	According to this law, the rehabilitation of the premises allocated for Vayk USSTC requires obtaining the construction permit.					
PUBLIC CONSULTATI	ON					
When / where the public consultation process will take /took place	The draft ESMP will be disclosed through the webpage of MLSA (<u>www.mlsa.am</u>), as well as Vayk community website (www.vayk.am) in Armenian and English languages upon clearance by the World Bank. Public consultation on the draft ESMP will be announced through the media accessible for local stakeholders and held after disclosure of the draft ESMP. Brief information on the planned works and contact information of the contractor for addressing questions and grievance will be placed at the work site and/or in its immediate surroundings.					
ATTACHMENTS						
	and photo documentation of premises					
	Attachment 2: Premises ownership certificate					
	Attachment 3: Conclusion on the technical condition of the building					
Attachment 4: Minutes of the public consultation meeting on the draft ESMP (to be provided)						
Attachment 5: Waste d						
Attachment 6: Constru	ction Permit					

PART B: SAFEGUARDS INFORMATION

ENVIRONMENT	ENVIRONMENTAL /SOCIAL SCREENING						
	Activity/Issue	Status	Triggered Actions				
	A. Building rehabilitation	[✓] Yes [] No	If "Yes", see Section A below				
	B. New construction	[] Yes [✓] No	If "Yes", see Section A below				
Will the site	C. Individual wastewater treatment system	[]Yes [√]No	If "Yes", see Section B below				
activity include/involve	D. Historic building(s) and districts	[]Yes [✓]No	If "Yes", see Section C below				
any of the following?	E. Acquisition of land ¹	[]Yes [√]No	If "Yes", see Section D below				
0	F. Hazardous or toxic materials ²	[]Yes [√]No	If "Yes", see Section E below				
	G. Impacts on forests and/or protected areas	[]Yes [1]No	If "Yes", see Section F below				
	H. Handling / management of medical waste	[]Yes [1]No	If "Yes", see Section G below				
	I. Traffic and Pedestrian Safety	[✓] Yes [] No	If "Yes", see Section H below				

¹ Land acquisitions includes displacement of people, change of livelihood encroachment on private property this is to land that is purchased/transferred and affects people who are living and/or squatters and/or operate a business (kiosks) on land that is being acquired. ² Toxic / hazardous material includes but is not limited to asbestos, toxic paints, noxious solvents, removal of lead paint,

etc.

PART C: MITIGATION MEASURES

ΑCTIVITY	PARAMETER	MITIGATION MEASURES CHECKLIST
General Conditions	Notification and Worker Safety	 (a) The local construction and environment inspectorates and communities have been notified of upcoming activities (b) The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works) (c) All legally required permits have been acquired for construction and/or rehabilitation (d) The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighboring residents and environment. (e) Workers' PPE will comply with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots) (f) Appropriate signposting of the sites will inform workers of key rules and regulations to follow.
A. General Rehabilitation and /or Construction Activities	Air Quality	 (a) Demolition debris shall be kept in controlled area and sprayed with water mist to reduce debris dust (b) During pneumatic drilling/wall destruction, dust shall be suppressed by water spraying and/or installing dust screen enclosures at site (c) The surrounding environment (sidewalks, roads) shall be kept free of debris to minimize dust (d) There will be no open burning of construction / waste material at the site (e) There will be no excessive idling of construction vehicles at sites
	Noise	 (a) Construction noise will be limited to restricted times agreed to in the permit. The civil works will cause some noise mostly in defined working hours, however the Contractor shall maximally reduce inconvenience caused to the nearby residents (b) During operations the engine covers of generators, air compressors and other powered mechanical equipment shall be closed, and equipment placed as far away from residential areas as possible
	Water Quality	(a) The site will establish appropriate erosion and sediment control measures such as e.g. hay bales and / or silt fences to prevent sediment from moving off site and causing excessive turbidity in nearby streams and rivers.
	Waste management	 (a) Waste collection and disposal pathways and sites will be identified for all major waste types expected from demolition and construction activities. (b) Mineral construction and demolition wastes will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers. (c) Construction waste will be collected and disposed properly by licensed collectors (d) The records of waste disposal will be maintained as proof for proper management as designed. (e) Whenever feasible the contractor will reuse and recycle appropriate and viable materials (except asbestos)
H. Traffic and Pedestrian Safety	Direct or indirect hazards to public traffic and pedestrians by construction activities	 In compliance with national regulations, the contractor will insure that the construction site is properly secured, and construction-related traffic regulated. This includes but is not limited to Signposting, warning signs, barriers and traffic diversions: site will be clearly visible, and the public warned of all potential hazards Traffic management system and staff training, especially for site access and near-site heavy traffic. Provision of safe passages and crossings for pedestrians where construction traffic interferes. Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement Active traffic management by trained and visible staff at the site, if required for safe and convenient passage for the public. Ensuring safe and continuous access to office facilities, shops and residences during renovation activities, if buildings stay open for public.

PART D: MONITORING PLAN

Activity	What (Is the parameter to be monitored?)	Where (Is the parameter to be monitored?)	How (Is the parameter to be monitored?)	When (Define the frequency / or continuous?)	Why (Is the parameter being monitored?)	Who (Is responsible for monitoring?)
		CONST	FRUCTION PHASE			
Provision of construction materials	Purchase of construction materials from the registered suppliers	Suppliers' office or warehouse	Verification of labels of the materials and/or certificates	During the conclusion of supply contracts	Ensure reliability of construction materials and their safety for human health	MLSA Technical Supervision Company
Generation of construction waste	 Temporary storage of construction waste in allocated areas; Timely disposal of wastes to the formally designated locations 	Construction site Waste disposal site	Inspection of activities	Undeclared inspections during work hours	 Prevent pollution of territory Avoid accidents at the construction site due to scattered fragments of construction materials and debris Retain esthetic appearance of the construction site and its surroundings. 	MLSA Technical Supervision Company
Accumulation of household waste	 Placing waste bins in working areas; Agreement with the municipality for regular out-transporting of waste. 	Construction site	Inspection of activities	Undeclared inspection during work hours	Avoid pollution by household waste.	MLSA Technical Supervision Company
Transportation	- Technical condition of vehicles	- Construction	Inspection of	Selective inspections	- Limit pollution of soil	MLSA

of construction	and machinery;	site	roads adjacent to	during work hours	and air from	
materials and	- Confinement and protection of	- Routes of	the construction		emissions;	Technical
waste	truckloads with lining;	transportation of	object in the		- Limit nuisance to	Supervision
Movement of	Respect of the established hours	construction	direction of the		local communities from	Company
construction	and routes of transportation.	materials and	movement route		noise and vibration;	
machinery		wastes			- Minimize traffic	Traffic Police
					disruption.	
Maintenance of	- Washing of cars and construction	Construction site	Inspection of	Undeclared	- Avoid pollution of	MLSA
construction	equipment outside the		activities	inspections during	water and soil with oil	Technical
equipment	construction site or at maximum			work hours	products due to the	Supervision
	distance from natural streams;				operation of	Company
	- Refueling or lubrication of				equipment;	
	construction equipment outside				-Timely localize and	
	the construction site or at the				decrease expected	
	predetermined confined area.				damage in case of fire.	
Workers' health	- Provision of constructors with	Work site	Inspection	Entire period of	Reduce the probability	MLSA
and safety	working clothes and PPE;			construction works	of traumas and	Technical
	- Strict compliance with the rules				accidents	Supervision
	of construction equipment					Company
	operation and usage of PPE;					
	- Presence of fire extinguishing					
	and medical aid kits at the work					
	site;					
	- Availability of labor safety training					
	and instruction records;					
	- First aide medical kits and fire					
	extinguishers are available at					
	work site.					

Traffic and road safety	 Presence of traffic regulation and warning signs as needed; Construction site demarcated/fenced, and all construction activities confined to the site; No construction materials and waste piled up or scattered outside the construction site 	Roads adjacent to the construction object	Inspection of activities	Entire period of construction works	Prevent the violation of interests of the passengers and/or pedestrians because of the construction works	MLSA Technical Supervision Company Traffic Police
Site reinstatement	Land plot around the reconstructed premises cleared of any residual waste and reinstated	Construction site	Visual inspection	Final stage of works	Reduce loss of aesthetical value of the landscape due to construction activities	MLSA Vayk Municipality Technical Supervision Company
Public information and grievance redress	Information board installed at the work site carrying: - the name of works provider (contractor), works commissioner (MLSA), and works financing Project (SPAP); - contact information / hotline in MLSA for local communities to refer complains on the nuisance caused by construction works	Field office of the contractor and construction site	Inspection of documents	Before and during the construction works	Communicate with the residents or employees as well as other stakeholders of the area adjacent to the construction site and register the complaints	MLSA
COVID-19 preparedness in the work site	 Provision of handwash facilities in the work site with adequate supplies of running water, hand soap, alcohol-based hand sanitizer and hand drying 	Construction site	Inspection of activities	Total period of works	Reduce the COVID-19 infection risk at worksites	MLSA Technical supervision company

	 devices; Worksite entrance procedure and medical checks; Regular disinfection of public rooms, equipment, tools, and waste; Work practices to reduce or minimize contact between workers; Provision of face masks and other relevant PPE to all project workers at the entrance to the project site. 					
		OPE	RATION PHASE			
Operational waste management	 Organized collection of household waste generated during office operation inside USSTC; Arrangements in place and operational for removal of household waste from USSTC 	Premises of the USSTC	Site inspection	Total period of operation of the USSTC	Ensure sanitary safety and favorable conditions for USSTC staff and visitors	USSTC administration
Maintenance of internal building systems	Electric wiring and water/sewage pipes maintained in good operating condition	Premises of the USSTC	Periodic check- ups	Total period of operation of the USSTC	Exclude risks of electric shocks, short circuits, and leakage of pipes	USSTC administration
Improved space (premises)	Exterior area of the building kept clean and groomed	Premises of the USSTC	Visual Inspection	Total period of operation of the USSTC	Ensure favorable social impact of the improved premises on the beneficiaries attending the center	USSTC administration
Emergency	Presence of fire localization	Premises of the	Periodic check-	Total period of	- Reduce risks for the	USSTC

preparedness	system, and emergency back-up system for the case of failure of the boiler-based heating system	USSTC	ups	operation of the USSTC	staff and visitors of the USSTC - Avoid disruption of USSTC's operation and a nuisance to staff and visitors	administration
Operation and maintenance of heating and ventilation systems	Regular servicing of the entire heating and ventilation systems being undertaken	Premises of the USSTC	Periodic check- ups	Total period of operation of the heating and ventilation systems	Maintenance of heating and ventilation systems in safe and operable condition	Contractor USSTC administration

Attachment 1. Site plan, map and photo documentation of premises before repair





Attachment 2 Premises Ownership Certificate

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(Non-official translation)

Republic of Armenia

Certificate of State Registration of the Rights over

Real Estate

Cadaster Committee

This Certificate confirms the state registration of the rights over real estate in the integrated registry of state registration of rights over real estate on July 24, 2019 by the following details:

1. Entity(s) of registered right

Republic of Armenia

2. The place and name of the real estate

Administrative bld. at Shahumyan str. 16, Vayk community, Vayots Dzor marz

3. Documents on which the registration is based

Sale and Purchase Contract of State Property management Department signed on 19.07.2019 in Yerevan Notary Area

4. Land characteristics

Cadaster Code 10-003-0011-0060 Surface – 0.2 ha Target use - residential Operational use – public construction Type of registered right – Joint shared ownership

5. Building characteristics

1) Target use - public

2) Characteristics for each building

N	Cadaster Code	Туре	Surface	Type of registered right
1	10-003-0011-0060-001- 002	Administrative building	455.5 sq. m	ownership

Additional Notes and Information

The owner's share of the overall shared property of the land plot and the building with a total area of 2000 sq, m required for the maintenance and service of the building is a ratio of 4555/12534. The common use area is 145.7 sq. m.

The real estate is attached to the RA Ministry of Labor and Social Affairs. Delivery-acceptance act is dated 11.05.2018.

State registration of the right over the real estate was made on 24.07.2019.

Registering official - Hasmik Karapetyan

Position – Real estate register of United Marz subdivision of the State Committee of the Real Estate Cadaster adjunct to the RoA Government.

Certificate N 24072019-10-0010

Attachment 3. Conclusion on the technical condition of the building



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Summary-Excerpt from the

Conclusion on the technical state, possibility of further operation and application of necessary activity to the building allocated for the arrangement of the premises for Vayk USSTC, located

at Shahumyan street 16, Vayk, RA Vayots Dzor Marz

N 280/20

Date 25/12/2020

The examination was conducted based upon the Contract signed between the Design Company "Armstroy" LLC and Technical Supervisor "HUSALI KAMAR" LLC.

Due to the fact that the envisaged building was constructed before the 1988 earthquake of Spitak, its volumeplanning and constructive solutions are not compliant with current requirements of "Seismic sustainable construction norms" of the Republic of Armenia.

Consequently based on the visual examination it was concluded that:

- Reconstruct the cracked, crooked and deformed walls according to design solutions.
- Fasten the iron/concrete stairs to the metal bars.
- Replace the deformed and unstable partitions in compliance with the acting norms.
- Strengthen the straight bearing structures and monolithic reinforced concrete covering layers.
- Although the roof has recently been repaired and replaced with metal, the intensive rains
 penetrated into the structural elements of the building and damaged the internal finishing.
 The rain waters penetrated even into the basement and foundation of the building, causing
 significant damage. Implement roof repair works.
- The sewer pipe network is in a pretty poor condition as well, and needs to be renovated.
- To keep the structural elements of the building moisture free it is necessary to implement waterproofing activities.
- The air-circulation is not sufficiently arranged as well and needs to be modernized.
- The external tiling around the building is in a worn-out shape and needs to be replaced.

Notwithstanding all the proposed changes the design solutions of the actual constructive system of the building have not been modified.

The entire building needs to be fully rehabilitated, the drainage system - constructed, etc.

The overall technical state of the building is evaluated as satisfactory, however to ensure the safe operation of the building it is highly recommended to implement reconstructive seismic strengthening works.

Engineer sign/seal A. Ghalumyan

Attachment 4. MINUTES OF THE PUBLIC CONSULTATION ON THE DRAFT ESMP

Attachment 5. Waste disposal permit

Stathubp

18.01.2021

Նախատեսվում է։ Վայք համայքնի համայիր տելիլական ծաղայության տարծքային կետլունի։ (2008Կ)։ վերանորոզման ժամանակ առաջացած շինայունյան աղբը անվափոխել Վայք համայքի քաղաքային աղբավայր,որը գտնվում է օբյեկտից։ 7 կմ հեծավորության վրա։

(Ruip hudnipp isthudup

REFERENCE

(Non-official translation)

18.01.2021

The construction waste generated during the rehabilitation works of the premises for Vayk Unified Social Services Territorial Center can be transported and disposed of in the municipal dumpsite of Vayk community located about 7 km away from the construction site.

Head of Vayk Community

Seal/sign

T. Avetyan

Attachment 6. **Construction Permit**

21.6.00



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