REPUBLIC OF ARMENIA MINISTRY OF LABOR AND SOCIAL AFFAIRS SOCIAL PROTECTION ADMINISTRATION II PROJECT

LOAN N 5398-AM

ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN

REHABILITATION OF PREMISES FOR UNIFIED SOCIAL SERVICES TERRITORIAL CENTER

AUTHORS:

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ME and Social Safeguards Specialist - N. Mkrtchyan

MARCH 2021

PART A: GENERAL PROJECT AND SITE INFORMATION

INSTITUTIONAL & AD	MINISTRATIVE					
Country	Republic of Armenia					
Project title	Social Protection Administration II Project (SPAP II)					
		for Ashtarak	Unified Social Serv	rices Territorial Center (USSTC) in		
Scope of site-specific activity	Aragatsotn Marz The following works will be carried out on the existing building: seismic strengthening works as required by the conclusion of the technical expertise, removing old plaster from walls, strengthening of door openings, construction of internal engineering networks, installation of doors and windows, demolition of internal non-bearing partition walls, finishing walls and ceilings, mounting of internal infrastructure (heating, ventilation, and communication networks), rehabilitation of the roof and drainage system, construction of wheelchair ramps, installation of an elevator and reconstruction of the staircase. Overall an area of 444.3 sq. m from the first and second floors of the 3-story building, and the entire third floor (424 sq. m) are allocated for the establishment of the USSTC.					
Institutional	Task Team Leade			feguards Specialists:		
arrangements (WB)	Ivan Drabek,			ak Avagyan, Environment		
0 ()	Natalia Millan, Lucia Solt	es Castro	Ve	ra Dugandzic, Social		
Implementation	Implementing entity:		supervisor:	Works contractor:		
arrangements (RoA)	Ministry of Labor and	MLSA:		(TBD)		
Ŭ ,	Social Affairs (MLSA)		Tadevosyan,	Agarak OJSC		
		Environment Nvard Mkrtchyan,		Agarak 0,00		
			Social			
SITE DESCRIPTION						
Name of institution whose premises are	Ashtarak USSTC in Aragats	otn Marz				
to be rehabilitated Address and site location of institution whose premises are to be rehabilitated	Hospital bld. 61/1 V. Petros Armenia	yan str., Ash	tarak community, A	Aragatsotn Marz, Republic of		
Who uses the land	The land-owner of the cons	truction site	is the Ashtarak con	nmunity.		
 (formal/informal)? The document confirming the real estate acquisition right is the Certificate of State Registration of the Rights over Real Estate N 02-0037, issued 24.05.2019 (ownership), Certificate of State Registration of the Rights over Real Estate N 02-0038, registered on 20.02.2018. (Attachment 2). The premises are located in the unused hospital building of the Ashtarak community, thus, the renovation works will not entail any physical displacement (relocation or loss of shelter economic displacement (loss of assets or access to assets that leads to loss of income source or means of livelihood). 						
						Description of physical and natural environment around the site

	pipelines will be fully replaced.					
	The civil works will not interfere with the everyday life of nearby residents or public transportation, as well as the activity of the nearby stores and the Culture house.					
	Construction works will take 18 months from start.					
	The project's Social and Environmental Specialists have visited and pre-screened the site.					
Locations and distance for material	The necessary aggregates and other construction materials are available from nearby vendors and wholesale trade centers.					
sourcing, especially aggregates, water,	Water required for construction works is available inside the building and is supplied by "Veolia Jur" CJSC.					
stones?	There is enough space for parking construction vehicles and machinery on the territory adjacent to the USSTC building and to establish temporary storage for building materials and construction waste, if necessary.					
LEGISLATION						
National & local	The following Armenian legislation defines a legal framework applicable to project activities:					
legislation & permits	- Law on Atmospheric Air Protection of RoA (1994).					
that apply to project activity	The purpose of Law on Atmospheric Air Protection is to define the main principles of the RoA, directed to the provision of purity of atmospheric air and improvement of air quality, prevention and mitigation of the chemical, physical, biological and other impacts on air quality and regulation of public relation, as well as the principle of setting standards of emission limits on atmospheric air pollutants and permissible physical harmful influences.					
	According to this law, the contractor shall undertake repairs activities as well as transportation and temporary storage of wastes the way to minimize dust and other emissions to the air.					
	- RoA Law on Waste (2004).					
	The law provides the legal and economic basis for the collection, transportation, disposal, treatment, re-use of wastes as well as prevention of negative impacts of waste on natural resources, human life and health. The law defines the roles and responsibilities of the state authorized bodies as well as of waste generator organizations in waste management operations.					
	According to this law, the waste generated during the renovation of the building should be recycled as appropriate or disposed of in designated locations. According to this law, the contractor shall absorb costs of safe storage, transportation, and disposal of the waste.					
	- RoA Law on Environmental Impact Assessment and Expertise (2014)					
	The law defines types of activities that are subject to environmental impact assessment and ecological expertise.					
	According to this law, works for the renovation of premises for the Ashtarak USSTC are not subject to ecological expertise.					
	 Land Code of the Republic of Armenia (2001) Taking into account the nature protection, economic and social significance of the land, the Land Code defines the basic directions of the State regulatory system concerning land relations, development of various organizational and legal forms of land economy, fertility of land, land use efficiency raise, protection and improvement of an environment – favorable for human vitality and health, the legal framework concerning the protection of the rights on land, as well as regulation of resettlement and evacuation problems. <i>Renovation of Ashtarak USSTC will not cause resettlement either as defined by this law or as by OP/BP 4.12 of the World Bank.</i> 					
	- RoA Law on Urban Development (1998).					
	According to this law, the renovation of the existing premises allocated for Ashtarak USSTC requires obtaining the construction permit.					

	- Law on State Regulation of Provision of Technical Safety of RoA (2005)					
	This Law defines the legal, economic and social basis for the provision of technical safety in RoA, as well as the system of technical safety provision and regulates the relationship connected with technical safety.					
	According to this law, design documentation for the installation of a new elevator at Ashtarak USSTC is subject to technical safety expertise. Prior to commissioning, the expert conclusion should confirm the compliance of the unit with design documentation. After commissioning, the elevator is subject to recording in the Register of Dangerous Production Units.					
PUBLIC CONSULTATI	ON					
When / where the public consultation process will take /took place	The draft ESMP was disclosed through the webpage of MLSA (<u>www.mlsa.am</u>), the Ashtarak community website (www.ashtarak.am), as well as the FB page of the Project in Armenian and English languages upon clearance by the World Bank on 24.02.2021. During the public consultation period from February 27 to March 5, 2021, no feedback, questions or comments have been received from stakeholders, beneficiaries, or other interested parties. Brief information on the planned works and contact information of the contractor for addressing questions and grievances will be placed at the worksite and/or in its immediate surroundings.					
ATTACHMENTS						
Attachment 1: Site plan	and photo documentation of premises					
Attachment 2: Premise	Attachment 2: Premises ownership certificate					
Attachment 3: Conclusion on the technical condition of the building						
	of the public consultation meeting on the draft ESMP					
Attachment 5: Waste d						
Attachment 6: Constru	ction Permit					

PART B: SAFEGUARDS INFORMATION

ENVIRONMENTAL /SOCIAL SCREENING							
	Activity/Issue	Status	Triggered Actions				
	A. Building rehabilitation	[√] Yes [] No	If "Yes", see Section A below				
	B. New construction	[] Yes [✓] No	If "Yes", see Section A below				
Will the site	C. Individual wastewater treatment system	[]Yes [✓]No	If "Yes", see Section B below				
activity include/involve	D. Historic building(s) and districts	[]Yes [✓]No	If "Yes", see Section C below				
any of the following?	E. Acquisition of land ¹	[]Yes [√]No	If "Yes", see Section D below				
ionoming.	F. Hazardous or toxic materials ²	[]Yes [√]No	If "Yes", see Section E below				
	G. Impacts on forests and/or protected areas	[] Yes [⁄] No	If "Yes", see Section F below				
	H. Handling / management of medical waste	[] Yes [イ] No	If "Yes", see Section G below				
	I. Traffic and Pedestrian Safety	[✓] Yes [] No	If "Yes", see Section H below				

¹ Land acquisitions includes displacement of people, change of livelihood encroachment on private property this is to land that is purchased/transferred and affects people who are living and/or squatters and/or operate a business (kiosks) on land that is being acquired. ² Toxic / hazardous material includes but is not limited to asbestos, toxic paints, noxious solvents, removal of lead paint,

etc.

PART C: MITIGATION MEASURES

ΑCTIVITY	PARAMETER	MITIGATION MEASURES CHECKLIST
General Conditions	Notification and Worker Safety	 (a) The local construction and environment inspectorates and communities have been notified of upcoming activities (b) The public has been notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works) (c) All legally required permits have been acquired for construction and/or rehabilitation (d) The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighboring residents and environment. (e) Workers' PPE will comply with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots) (f) Appropriate signposting of the sites will inform workers of key rules and regulations to follow.
A. General Rehabilitation and /or Construction Activities	Air Quality	 (a) Demolition debris shall be kept in controlled area and sprayed with water mist to reduce debris dust (b) During pneumatic drilling/wall destruction, dust shall be suppressed by water spraying and/or installing dust screen enclosures at site (c) The surrounding environment (sidewalks, roads) shall be kept free of debris to minimize dust (d) There will be no open burning of construction / waste material at the site (e) There will be no excessive idling of construction vehicles at sites
	Noise	 (a) Construction noise will be limited to restricted times agreed to in the permit. The civil works will cause some noise mostly in defined working hours, however the Contractor shall maximally reduce inconvenience caused to the nearby residents (b) During operations the engine covers of generators, air compressors and other powered mechanical equipment shall be closed, and equipment placed as far away from residential areas as possible
	Water Quality	(a) The site will establish appropriate erosion and sediment control measures such as e.g. hay bales and / or silt fences to prevent sediment from moving off site and causing excessive turbidity in nearby streams and rivers.
	Waste management	 (a) Waste collection and disposal pathways and sites will be identified for all major waste types expected from demolition and construction activities. (b) Mineral construction and demolition wastes will be separated from general refuse, organic, liquid and chemical wastes by on-site sorting and stored in appropriate containers. (c) Construction waste will be collected and disposed properly by licensed collectors (d) The records of waste disposal will be maintained as proof for proper management as designed. (e) Whenever feasible the contractor will reuse and recycle appropriate and viable materials (except asbestos)
H. Traffic and Pedestrian Safety	Direct or indirect hazards to public traffic and pedestrians by construction activities	 In compliance with national regulations, the contractor will insure that the construction site is properly secured, and construction-related traffic regulated. This includes but is not limited to Signposting, warning signs, barriers and traffic diversions: site will be clearly visible, and the public warned of all potential hazards Traffic management system and staff training, especially for site access and near-site heavy traffic. Provision of safe passages and crossings for pedestrians where construction traffic interferes. Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement Active traffic management by trained and visible staff at the site, if required for safe and convenient passage for the public. Ensuring safe and continuous access to office facilities, shops and residences during renovation activities, if buildings stay open for public.

PART D: MONITORING PLAN

Activity	What (Is the parameter to be monitored?)	Where (Is the parameter to be monitored?)	How (Is the parameter to be monitored?)	When (Define the frequency / or continuous?)	Why (Is the parameter being monitored?)	Who (Is responsible for monitoring?)
		CONST	FRUCTION PHASE			
Provision of construction materials	Purchase of construction materials from the registered providers	Provider's office or warehouse	Verification of labels of the materials and/or certificates	During the conclusion of supply contracts	Ensure reliability of construction materials and their safety for human health	MLSA Technical Supervision Company
Generation of construction waste	 Temporary storage of construction waste in especially allocated areas; Timely disposal of wastes to the formally designated locations 	Work site Waste disposal site	Inspection of activities	Periodically during construction and upon its completion	 Prevent pollution of territory Avoid accidents at the construction site due to scattered fragments of construction materials and debris Retain esthetic appearance of the construction site and its surroundings 	MLSA Technical Supervision Company
Transportation of construction materials and waste	 Technical condition of vehicles and machinery; Confinement and protection of truckloads with lining; Respect of the established hours and routes of transportation 	- Construction site - Routes of transportation of construction materials and	Inspection of roads adjacent to the construction object in the direction of the movement route	Selective inspections during work hours	 Limit pollution of soil and air from emissions; Limit nuisance to local communities from noise and vibration; 	MLSA Technical Supervision Company

	-	wastes			- Minimize traffic disruption.	Traffic Police
Maintenance of construction equipment	 Washing of cars and construction equipment outside the construction site or at maximum distance from natural streams; Refueling or lubrication of construction equipment outside the construction site or at the predetermined confined area. 	Construction site	Inspection of activities	Selective inspections during work hours	 Avoid pollution of water and soil with oil products due to the operation of equipment; Timely localize and decrease expected damage in case of fire. 	MLSA Technical Supervision Company
Workers' health and safety	 Provision of constructors with working clothes and PPE; Strict compliance with the rules of construction equipment operation and usage of PPE; Presence of fire extinguishing and medical aid kits at the work site 	Work site	Inspection	Entire period of works	Reduce the probability of traumas and accidents	MLSA Technical Supervision Company
Traffic and road safety	 Presence of traffic regulation and warning signs as needed; Construction site demarcated/fenced, and all construction activities confined to the site; No construction materials and waste piled up or scattered outside the construction site 	Roads adjacent to the construction object	Inspection	Entire period of construction works	Prevent the violation of interests of the passengers and/or pedestrians because of the construction works	MLSA Technical Supervision Company Traffic Police
Site reinstatement	Land plot around the reconstructed premises cleared of any residual waste and reinstated	Construction site	Visual inspection	Final stage of works	Reduce loss of aesthetical value of the landscape due to construction activities	MLSA Ashtarak Municipality Technical Supervision

						Company
Public information and grievance redress	Information board installed at the work site carrying: - the name of works provider (contractor), works commissioner (MLSA), and works financing Project (SPAP); - contact information / hotline in MLSA for local communities to refer complains on the nuisance caused by construction works	Field office of the contractor and construction site	Inspection of documents	Before and during the construction works	Communicate with the residents or employees as well as other stakeholders of the area adjacent to the construction site and register the complaints	MLSA
COVID-19 preparedness in the work site	 Provision of handwash facilities in the work site with adequate supplies of running water, hand soap, alcohol-based hand sanitizer and hand drying devices; Worksite entrance procedure and medical checks; Regular disinfection of public rooms, equipment, tools, and waste; Work practices to reduce or minimize contact between workers; Provision of face masks and other relevant PPE to all project 	Construction site	Inspection of activities	Total period of works	Reduce the COVID-19 infection risk at worksites	MLSA Technical supervision company

	workers at the entrance to the project site.					
		OPE	RATION PHASE			
Operational waste management	 Organized collection of household waste generated during office operation inside USSTC; Arrangements in place and operational for removal of household waste from USSTC 	Premises of the USSTC	Site inspection	Total period of operation of the USSTC	Ensure sanitary safety and favorable conditions for USSTC staff and visitors	USSTC administration
Maintenance of internal building systems	Electric wiring and water/sewage pipes maintained in good operating condition	Premises of the USSTC	Periodic check- ups	Total period of operation of the USSTC	Exclude risks of electric shocks, short circuits, and leakage of pipes	USSTC administration
Improved space (premises)	Exterior area of the building kept clean and groomed	Premises of the USSTC	Visual Inspection	Total period of operation of the USSTC	Ensure favorable social impact of the improved premises on the beneficiaries attending the center	USSTC administration
Emergency preparedness	Presence of fire localization system, and emergency back-up system for the case of failure of the boiler-based heating system	Premises of the USSTC	Periodic check- ups	Total period of operation of the USSTC	 Reduce risks for the staff and visitors of the USSTC Avoid disruption of USSTC's operation and a nuisance to staff and visitors 	USSTC administration
Operation and maintenance of heating and ventilation systems	Regular servicing of the entire heating and ventilation systems being undertaken	Premises of the USSTC	Periodic check- ups	Total period of operation of the heating and ventilation systems	Maintenance of heating and ventilation systems in safe and operable condition	Contractor USSTC administration

Attachment 1. Site plan and photo documentation of premises before repair





Attachment 2 Premises Ownership Certificate



Republic of Armenia

Certificate of State Registration of the Rights over

Real Estate

Cadaster Committee

This Certificate confirms the state registration of the rights over real estate in the integrated registry of state registration of rights over real estate on May 24, 2019 by the following details:

1. Entity(s) of registered right

Republic of Armenia

2. The place and name of the real estate

Hospital bld. 69/1 V. Petrosyan str., Ashtarak community, Aragatsotn Marz

3. Documents on which the registration is based

Certificate confirming the state registration of the rights over real estate N 20022018-02-0038, registered on 20/02/2018, premises separation plan drawn by a qualified specialist

4. Land characteristics

Cadaster Code 02-001-0221-0203, 02-001-0221-0201 Surface – 0.00999, 0.08418 ha Target use - residential Operational use – public construction Type of registered right – Joint ownership, shared ownership

5. Building characteristics

1) Target use - public

2) Characteristics of the separate buildings;

N	Cadaster Code	Туре	Surface	Type of registered right
1	02-001-0221-0201-001- 002	Hospital building	868.53 sq. m	ownership

Additional Notes and Information

The land plot with an area of 0.00999 ha is in common use with the land plot under 02-001-0221-0200 code. The share of the land plot with an area of 0.08418 ha is constituted by an 86853/133744 ratio. The real estate is attached to the RA Ministry of Labor and Social Affairs. Delivery-acceptance act is dated 15.05.2019.

State registration of the right over the real estate was made on 19.11.2018.

Registering official - Hasmik Karapetyan

Position – Real estate register of United Marz subdivision of the State Committee of the Real Estate Cadaster adjunct to the RoA Government.

Certificate N 24052019-02-0037

Attachment 3. Conclusion on the technical condition of the building

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Summary-Excerpt from the

Conclusion on the feasibility of rehabilitation and internal re-planning of the part of the building allocated for the arrangement of the premises for Ashtarak USSTC, located at V. Petrosyan street 69/1, Ashtarak, RA Aragatsotn Marz

The examination was conducted based upon the Contract signed between "Shemk" LLC (License 16844) and "AMAG" LLC on 25.11.2020.

Based upon the examination results it is concluded:

- The technical state of the examined section of the building according to the criteria of the normative scale of damage of the bearing constructions is overall evaluated as satisfactory. It is necessary to implement renovation works to restore the identified defects.
- Based on the Client's proposal it is technically feasible to implement partial re-planning and overall rehabilitation works, install an elevator shaft. To do so it is necessary to:
 - Demolish the inner partition walls, floor layers and dilapidated finishing, then implement concrete reinforced flooring and construct the new partition walls in compliance with the architectural solution and re-planning based upon the functional convenience of the inner space use.
 - Make other changes on the walls in compliance with the requirements of paragraphs 7.3.6 and 7.9.3 of "Earthquake-resistant construction; Design norms" of the RoA Construction Norms (II-6.02-2006).
 - Considering the operational significance of the rehabilitated floors to ensure the comfortable movement of citizens with disabilities, install an elevator and a wheelchair ramp on the left-wing of the building. Relevant changes will be made to ensure smooth entrance and passage to the building from the elevator.
 - Construct a new roof with concrete smoothing layers, organized external water drainage, as well as vapor barrier, heat insulation systems.
 - Implement exterior paving with regulated water drainage, modern architectural systems, as well as interior and exterior finishing works and improvement works.

It is recommended to implement the seismic strengthening of the entire building. The exact

proposals and solutions will be provided if the Client decides to strengthen the building.

In case of newly arisen circumstances during the opening and cleaning works additional examination will be conducted, relevant recommendations and solutions provided to make the necessary changes.

The reconstruction and renovation works shall be implemented by an agreed design developed in compliance with the existing construction norms.

Leading Specialist, Seismic resistance expert of buildings and constructions

(signed and sealed)

S. Simavoryan

Attachment 4. Records of Virtual Consultation Meeting

MINUTES OF THE VIRTUAL PUBLIC CONSULTATION ON THE DRAFT ESMP

Period of public consultation: 24.02.2021 - 05.03.2021

To prevent the spread of the COVID-19 in Armenia and protect public health, the public consultation activities on the draft ESMP for the establishment of Ashtarak USSTC in the RoA Aragatsotn Marz were carried out online.

The draft Environmental and Social Management Plan (ESMP) for the renovation works of Ashtarak USSTC was publicly disclosed on February 24, 2021, on the official websites of the RoA MLSA and Ashtarak community, and the FB page of the Project to solicit stakeholder feedback and comments (the announcement of public consultation along with the link to the draft ESMP can be found on

https://www.mlsa.am/?page_id=2631 https://ashtarak.am/Pages/DocFlow/Default.aspx?a=v&g=a3a863dc-24ab-4986-9019-23d01c2df342, https://www.facebook.com/1064730507045063/photos/a.1065189526999161/18926481 24253293/.

Also, an official letter has been sent to the local Heads of Services which will be integrated into the future USSTC, particularly detailing:

1. Major changes in the process of introduction of the Integrated Social Services System in the RoA social protection system;

2. The potential environmental risks and impacts associated with the establishment of Ashtarak USSTC and proposed mitigation and monitoring measures to address the impacts; and

3. The potential social risks and impacts associated with the establishment of Ashtarak USSTC and proposed mitigation and monitoring measures.

Attachment 5. Waste disposal permit



ՀԱՅԱՍՏԱՆԻ ՀԱՆՐԱՊԵՏՈՒԹՅՈՒՆ, ԱՐԱԳԱԾՈՏՆ ՄԱՐՋԻ ԱՇՏԱՐԱԿ ՀԱՄԱՅՆՔԻ ՂԵԿԱՎԱՐ ք. Աշտարակ, Ն. Աշտարակեցու անվան իրապարակ 7, 0201 htm. /0232/ 3-10-26, ashtarakmunicipality@gmail.com



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<ԱՄԱԳ>ՍՊԸ ՏՆՕՐԵՆ ՊԱՐՈՆ Մ. ՄԻՍԱԿՅԱՆԻՆ

Հարգելի Մ. Միսակյան

Ի պատասխան Ձեր 13.08.2020թ. գրության հայտնում եմ, որ Աշտարակի սոցիալական ծառայությունների տարածքային կենտրոնի վերանորոգման ընթացքում առաջացած շինարարական աղբը առաջարկվում է տեղափոխել Սասունիկ համայնքի վարչական տարածքում, մոտավորապես 15 կմ հեռավորության վրա գտնվող աղբավայր:

Թ. ՇԱՀՎԵՐԴՑԱՆ

Կայոպոող՝ Հայություն Բաղգասարյան /0232/3-10-26

ARAGATSOTN MARZ OF THE REPUBLIC OF ARMENIA HEAD OF ASHTARAK COMMUNITY

7 Square after N. Ashtarakeci, Ashtarak, 0201 Tel.: (0232) 3-10-26, E-mail: ashtarakmunicipality@gmail.com

N 1481 August 24, 2020

> To: Mr. M. Misakyan "AMAG" LLC Director

Dear Mr. Misakyan,

Replying to your letter, dated 13.08.2020, please be informed that the construction waste generated during the renovation works of the premises of Ashtarak Unified social services territorial center can be transported and disposed of at landfills located about 15 km away from the construction site in the Sasunik community.

Seal/sign T. Shahverdyan

Attachment 6. Construction Permit

